

**Electronic Public Access Public User Group**  
December 11, 2024  
Agenda

Thurgood Marshall Federal Judiciary Building  
3rd Floor Conference Room, Room 3-580 (South)

**Wednesday, December 11**

---

**8:30 a.m. Welcome, Introductions, and Agenda Overview**

*Lucien Adam, Chief, Programs Division, Court Services Office (CSO),  
Administrative Office (AO)*

**9:00 a.m. PACER Service Delivery Update (Information)**

*Anna Marie Garcia, Chief, PACER Support Branch, Enterprise  
Operations Center, AO*

The Group will be provided with an update on the PACER Service Center's support activities.

**9:15 a.m. PACER Development Update (Information)**

*James Cartwright, Chief, PACER Development Branch, Case  
Management Systems Office (CSMO), AO*

The Group will be provided with an update on the PACER Development Branch's products road map and future development plans.

**9:30 a.m. Multifactor Authentication for Filers (Information/Discussion)**

*Linda Melchor, Program Analyst, CSO, AO*

The Group will be provided with information on the upcoming requirement to use multifactor authentication for filers.

**10:00 a.m. Break**

**10:15 a.m. NextGen Update (Information)**

*Diane Traylor, CM/ECF Release Manager, CSMO, AO*

The Group will be provided with an overview on updates to NextGen CM/ECF.

**10:45 a.m. Case Management Modernization Update (Information)**

*Randall Luttenberg, Communications Specialist, CSO, AO*

The Group will be provided with an overview of the current status of the Case Management Modernization effort.

**11:15 a.m. Unified Search Project Update (Information)**

*Linda Melchor, Program Analyst, CSO, AO*

The Group will be provided with a status update of the Unified Search Project.

**12:00 p.m. Lunch**

**1:00 p.m. Case Preview Wrap Up (Discussion)**

*Sukanya Somasundaram, Program Analyst, CSO, AO*

*Linda Melchor, Program Analyst, CSO, AO*

The Group will review and discuss final data requirements for Case Preview: Appellate, Bankruptcy, Adversary Proceedings, District Civil, and District Criminal.

**2:00 p.m. Case Alerts Brainstorming (Discussion)**

*Sukanya Somasundaram, Program Analyst, CSO, AO*

*Linda Melchor, Program Analyst, CSO, AO*

The Group will brainstorm requirements for the new Case Alerts feature.

**2:30 p.m. Break**

**2:45 p.m. Retrospective (Discussion)**

*Erin Lane, Management Analyst, Office of Compliance and Risk, AO*

The Group will reflect on what has worked well during their term and provide feedback to the team on areas for improvement.

**3:45 p.m. Group Discussion**

*Lucien Adam, Chief, Programs Division, CSO, AO*

*Linda Melchor, Program Analyst, CSO, AO*

**4:00 p.m. Closing Remarks**

*Lucien Adam, Chief, Programs Division, CSO, AO*